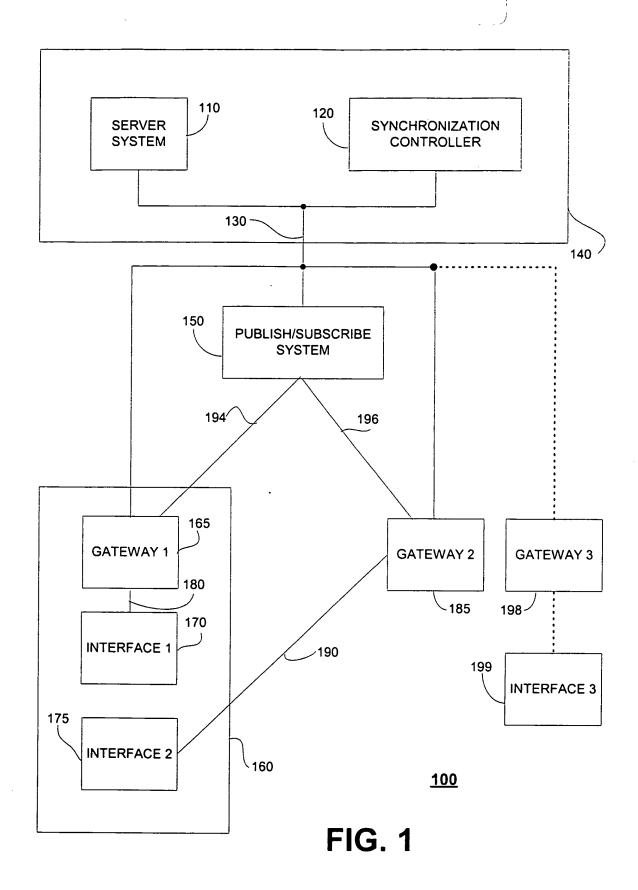
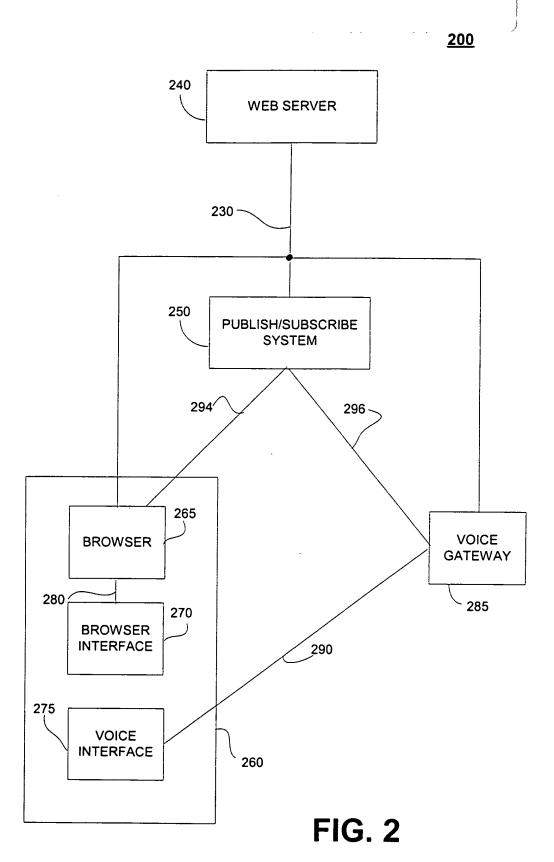
Applicant(s): Samir Raiyani, et al.
MULTI-MODAL RETAIL SALES TECHNIQUES



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Applicant(s): Samir Raiyani, et al.



300

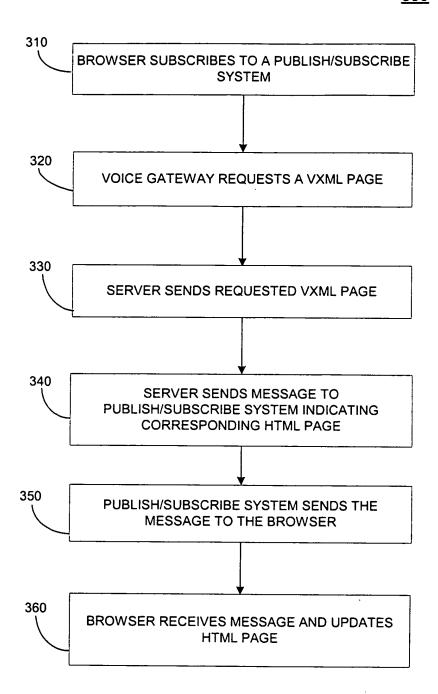


FIG. 3

MULTI-MODAL RETAIL SALES TECHNIQUES

<u>400</u>

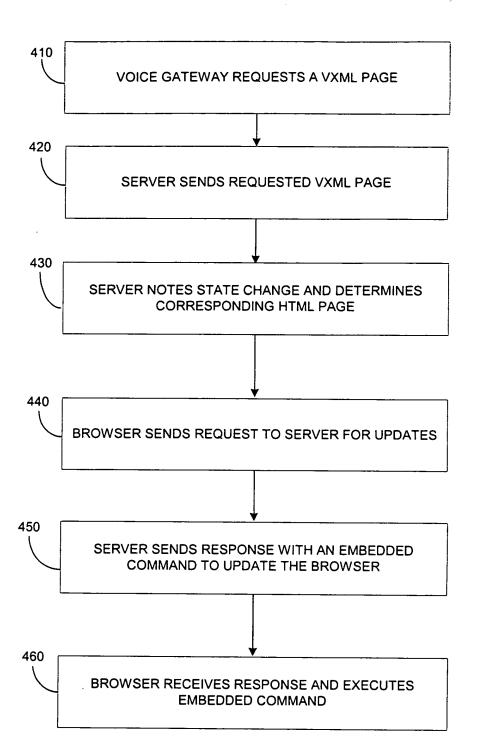


FIG. 4

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MULTI-MODAL RETAIL SALES TECHNIQUES

<u>500</u>

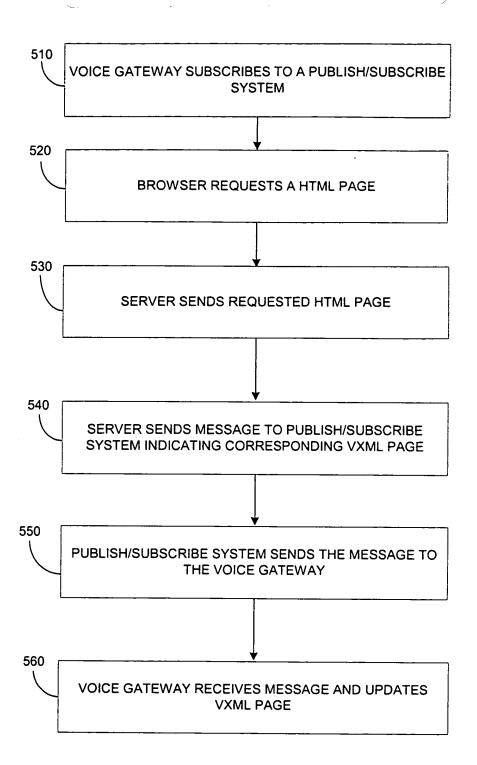


FIG. 5

MULTI-MODAL RETAIL SALES TECHNIQUES

600

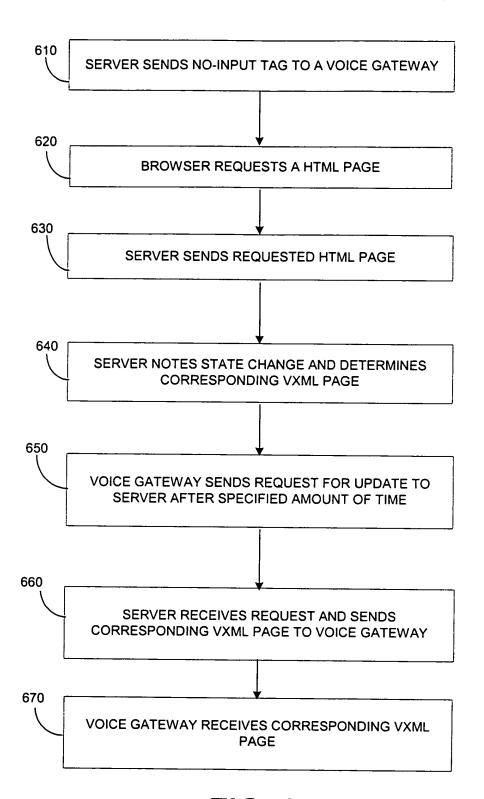
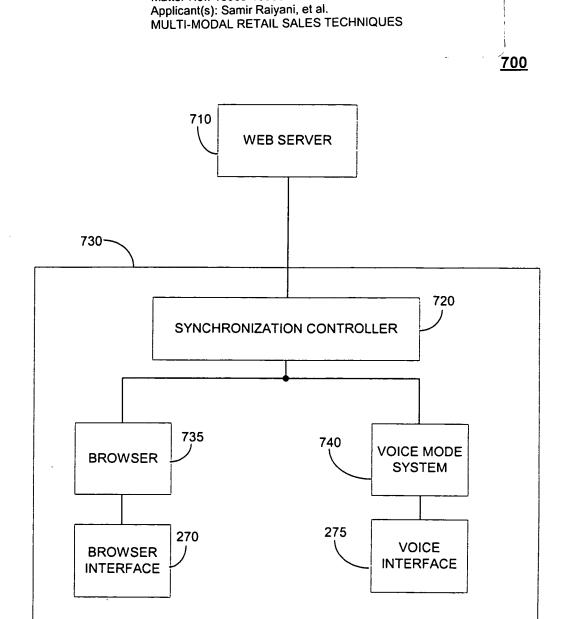


FIG. 6



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FIG. 7

MULTI-MODAL RETAIL SALES TECHNIQUES

800

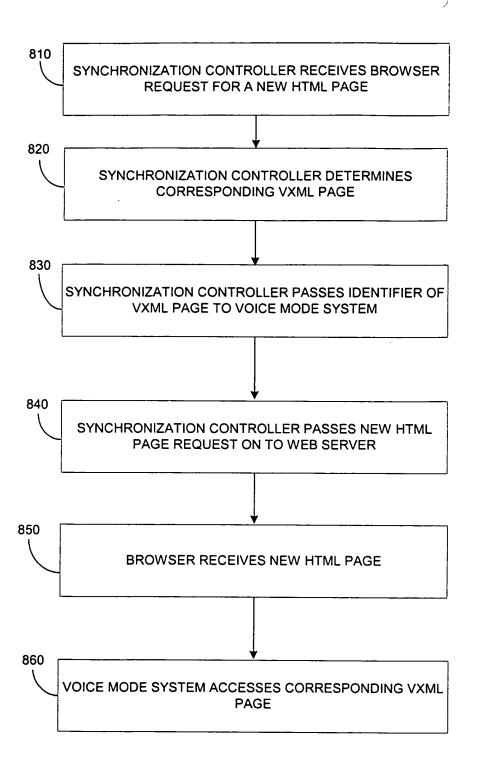


FIG. 8

MULTI-MODAL RETAIL SALES TECHNIQUES

900

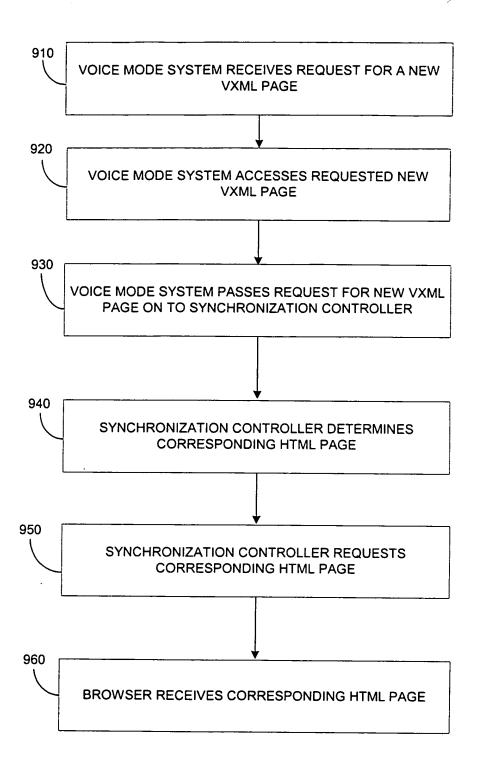


FIG. 9

Applicant(s): Samir Raiyani, et al. MULTI-MODAL RETAIL SALES TECHNIQUES <u>1000</u> 1010 WEB SERVER 1020 1025 SYNCHRONIZATION **VOICE GATEWAY** CONTROLLER **~1030** 1040 **BROWSER** 275 VOICE **INTERFACE** 270 **BROWSER INTERFACE**

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FIG. 10

1100

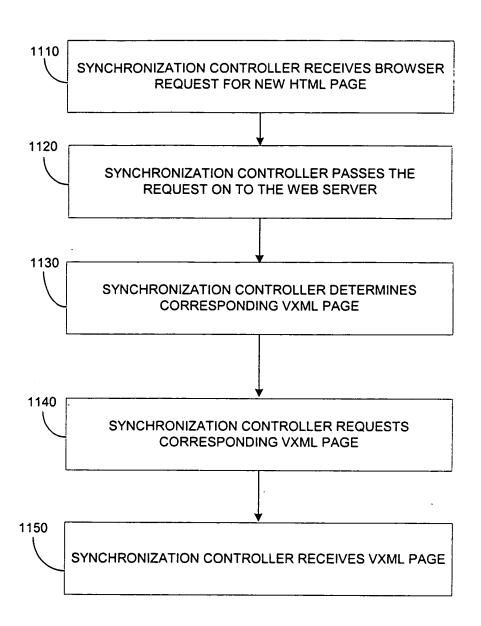


FIG. 11

MULTI-MODAL RETAIL SALES TECHNIQUES

<u>1200</u>

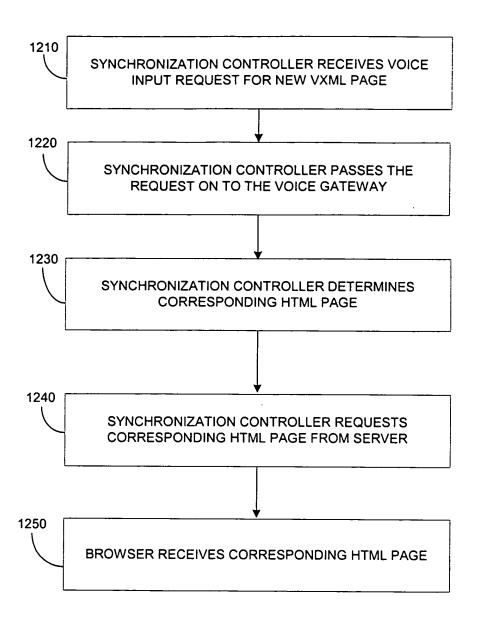


FIG. 12

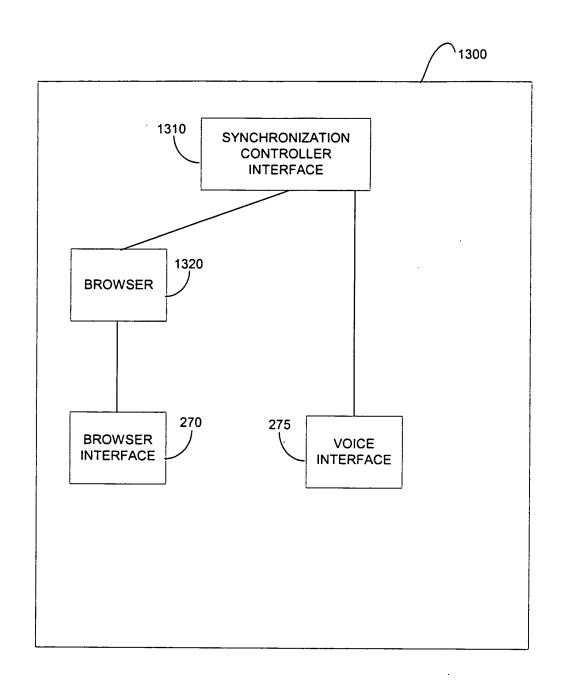


FIG. 13

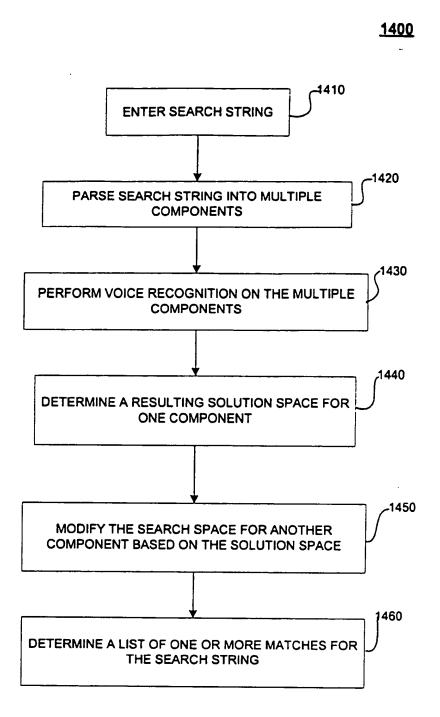


FIG. 14

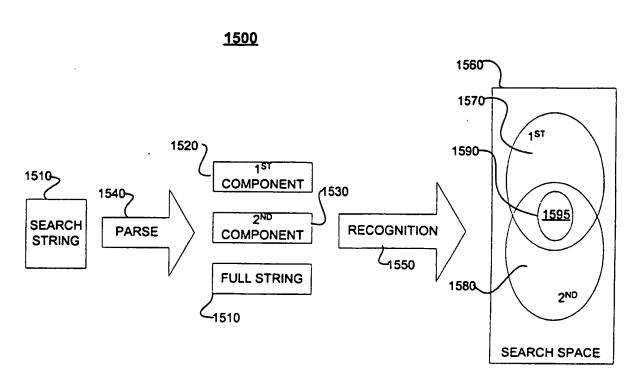


FIG. 15

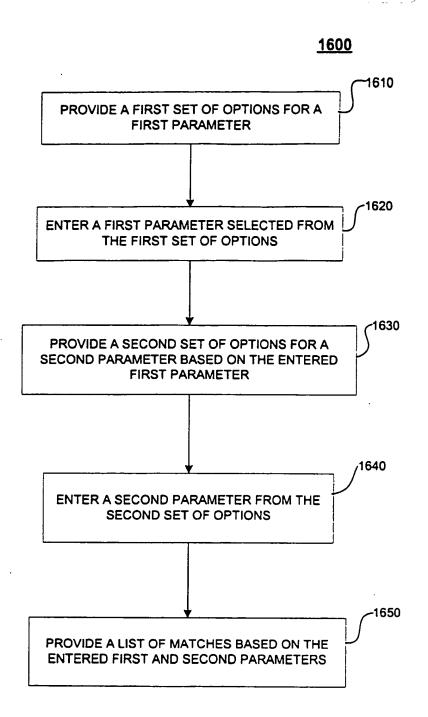


FIG. 16

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Applicant(s): Samir Raiyani, et al.
MULTI-MODAL RETAIL SALES TECHNIQUES

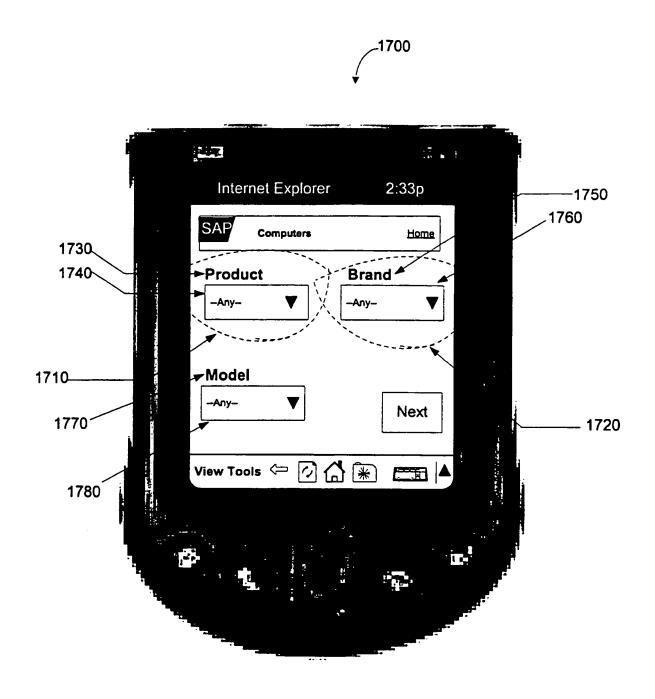


FIG. 17

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Applicant(s): Samir Raiyani, et al.

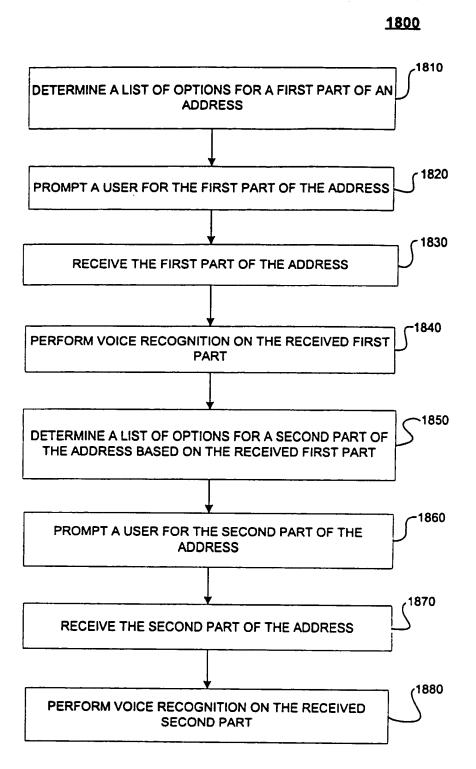


FIG. 18

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Applicant(s): Samir Raiyani, et al.
MULTI-MODAL RETAIL SALES TECHNIQUES

<u>1900</u>

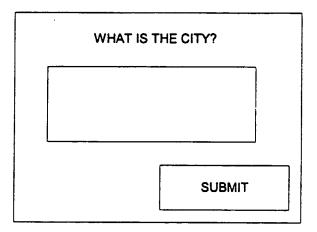
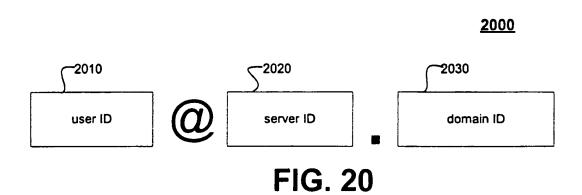


FIG. 19

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Applicant(s): Samir Raiyani, et al.
MULTI-MODAL RETAIL SALES TECHNIQUES

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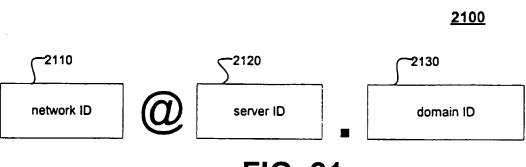


FIG. 21

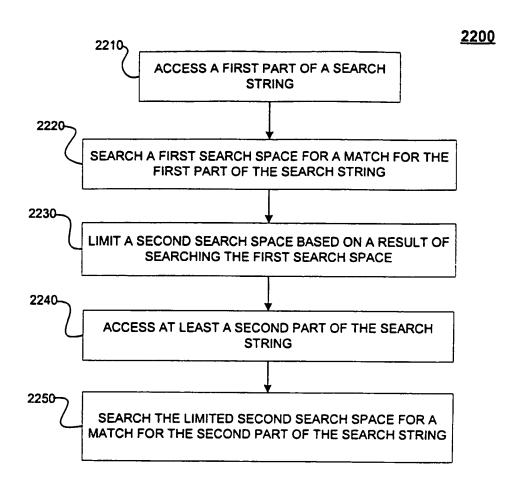
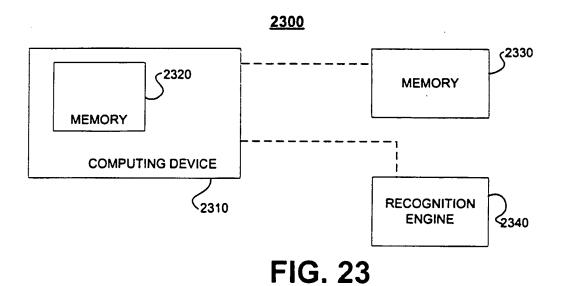


FIG. 22

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Applicant(s): Samir Raiyani, et al.
MULTI-MODAL RETAIL SALES TECHNIQUES



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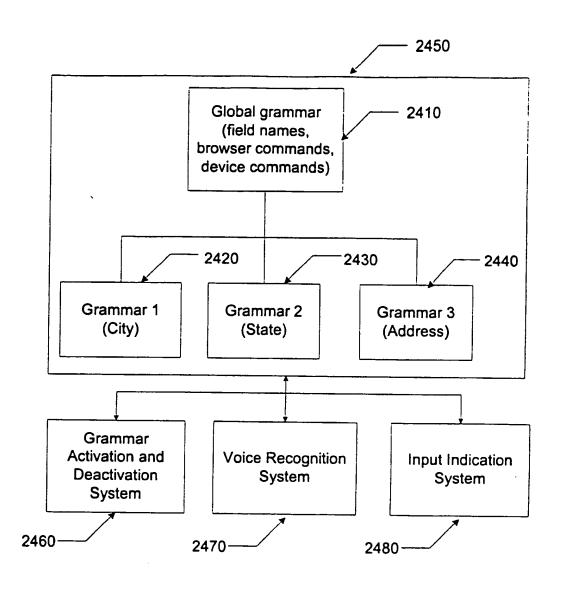


FIG. 24

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Applicant(s): Samir Raiyani, et al.
MULTI-MODAL RETAIL SALES TECHNIQUES

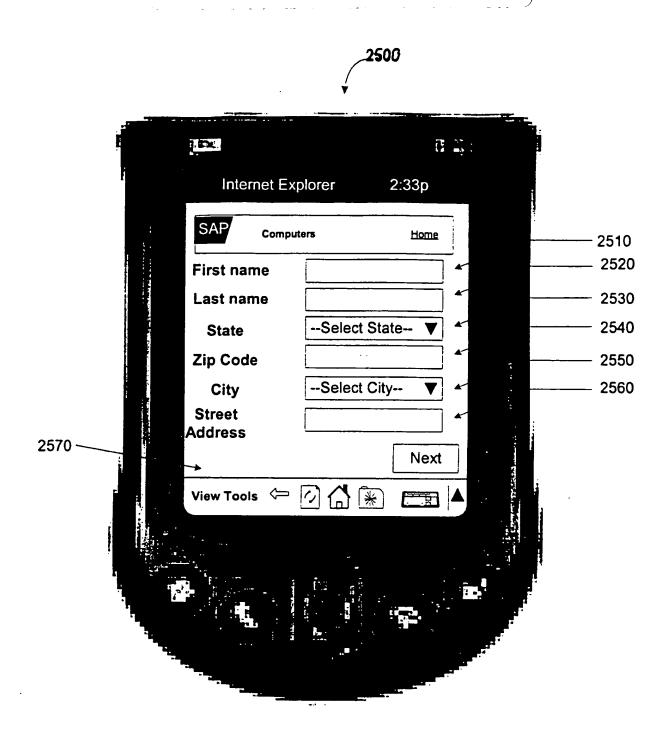


FIG. 25

Applicant(s): Samir Raiyani, et al.
MULTI-MODAL RETAIL SALES TECHNIQUES

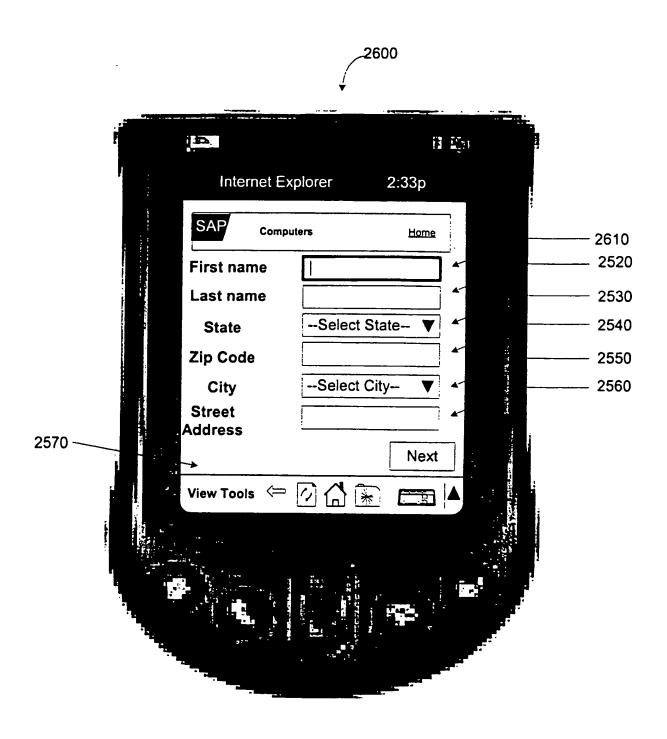
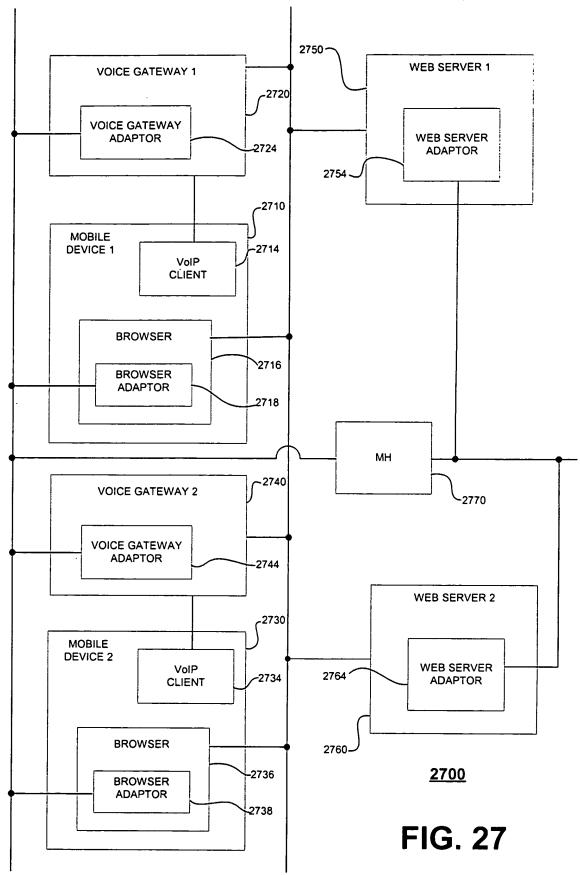


FIG. 26



Applicant(s): Samir Raiyani, et al.
MULTI-MODAL RETAIL SALES TECHNIQUES

<u>2800</u>

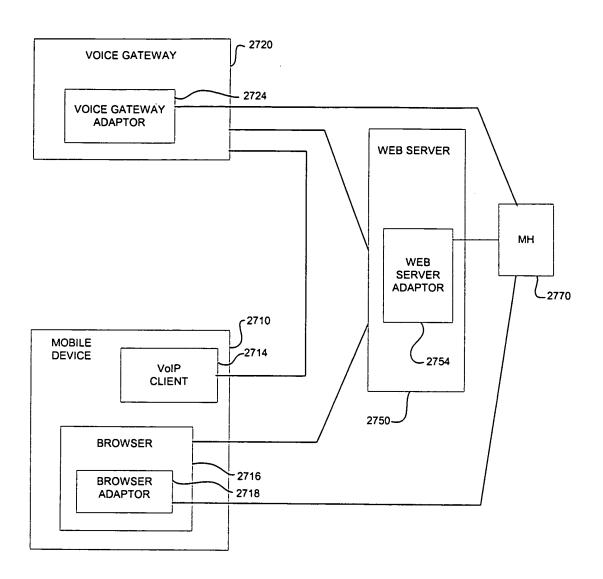


FIG. 28

Applicant(s): Samir Raiyani, et al.

MULTI-MODAL RETAIL SALES TECHNIQUES

2900

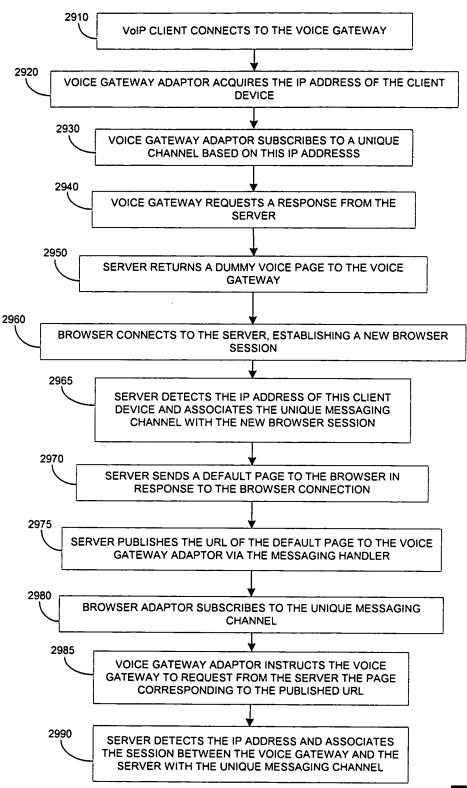


FIG. 29

Applicant(s): Samir Raiyani, et al.
MULTI-MODAL RETAIL SALES TECHNIQUES

3000

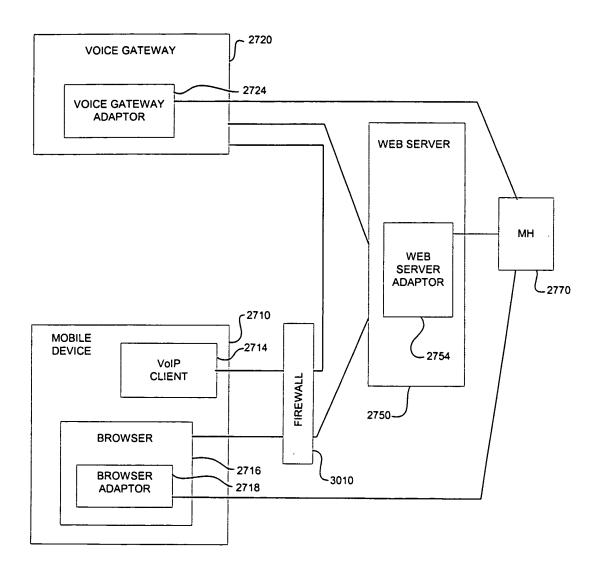


FIG. 30

Matter No.: 13909-138001 Applicant(s): Samir Raiyani, et al.

MULTI-MODAL RETAIL SALES TECHNIQUES

<u>3100</u>

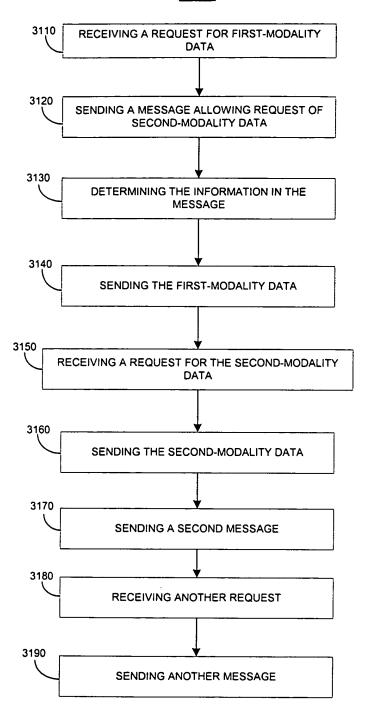


FIG. 31

Applicant(s): Samir Raiyani, et al.
MULTI-MODAL RETAIL SALES TECHNIQUES

3200

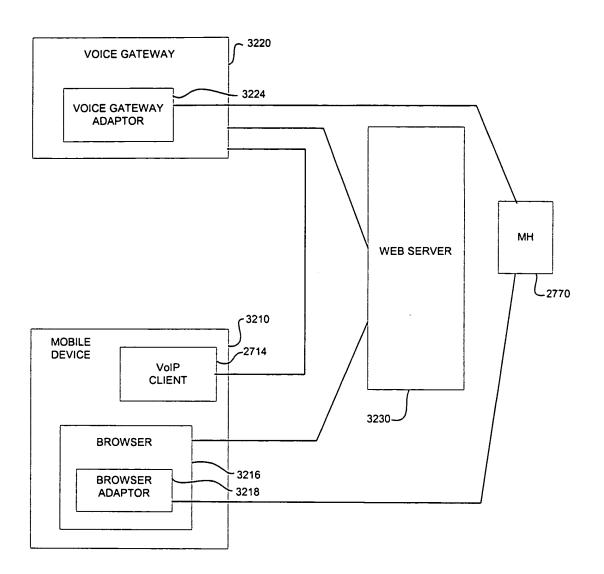


FIG. 32

Applicant(s): Samir Raiyani, et al.

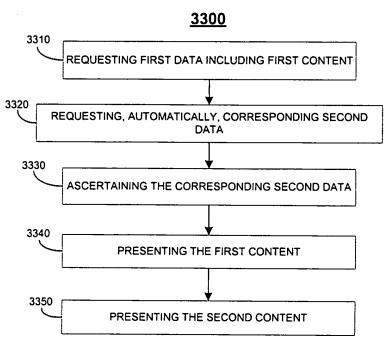


FIG. 33

Applicant(s): Samir Raiyani, et al. MULTI-MODAL RETAIL SALES TECHNIQUES

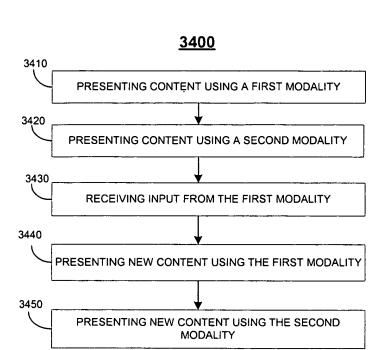


FIG. 34

FIG. 35

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Applicant(s): Samir Raiyani, et al.

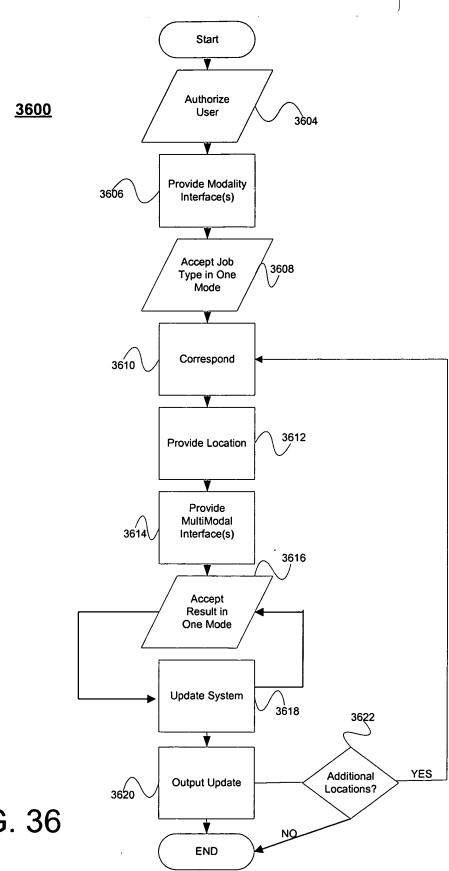
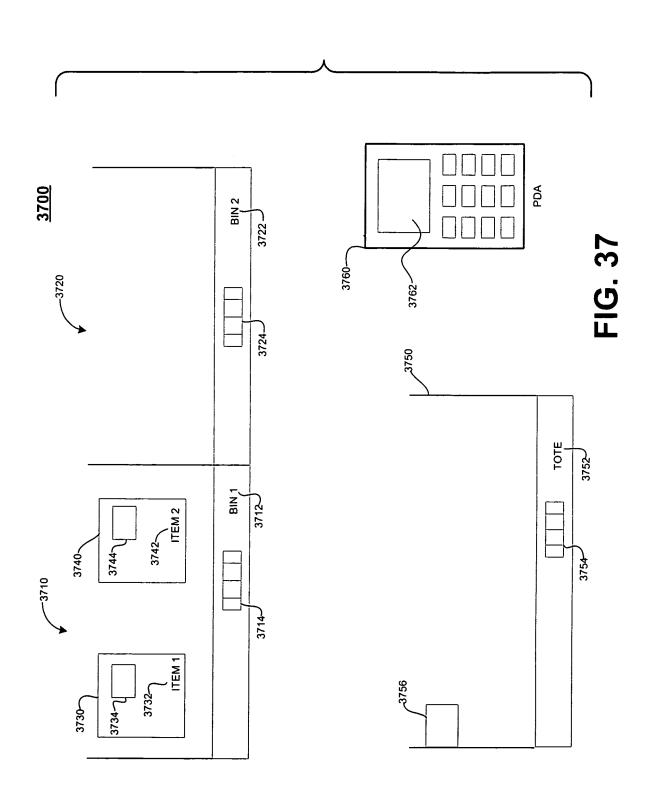
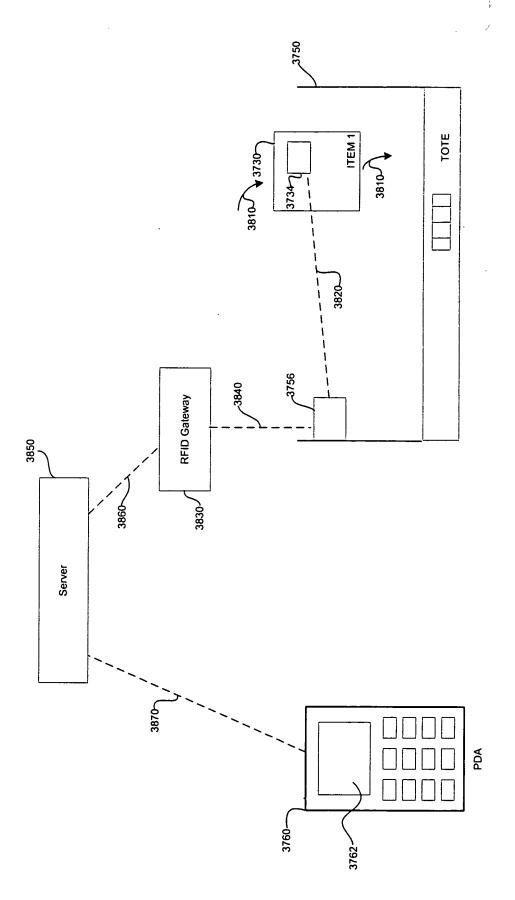


FIG. 36

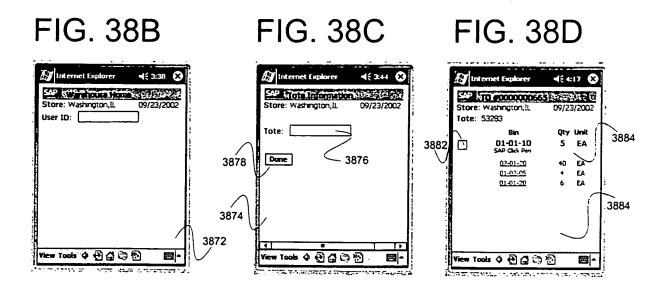
Matter No.: 13909-138001 Applicant(s): Samir Raiyani, et al. MULTI-MODAL RETAIL SALES TECHNIQUES

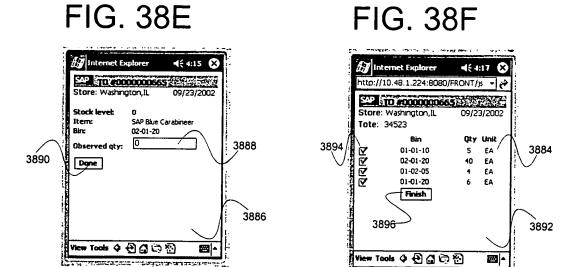


Matter No.: 13909-138001 Applicant(s): Samir Raiyani, et al. MULTI-MODAL RETAIL SALES TECHNIQUES



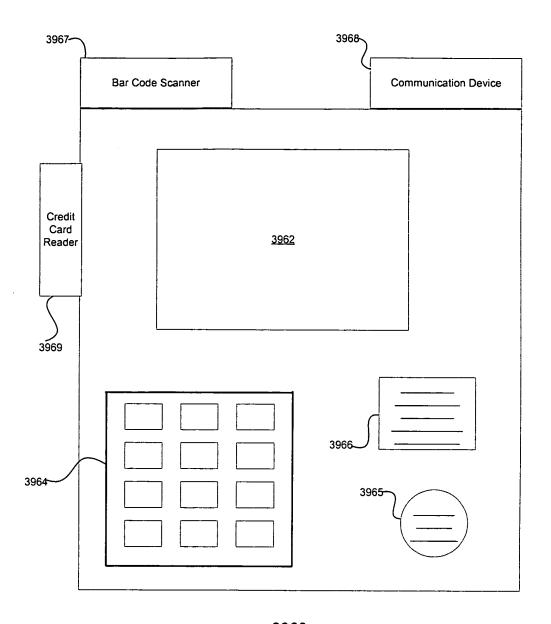
Matter No.: 13909-138001 Applicant(s): Samir Raiyani, et al.





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Applicant(s): Samir Raiyani, et al.
MULTI-MODAL RETAIL SALES TECHNIQUES



<u>3960</u>

FIG. 39

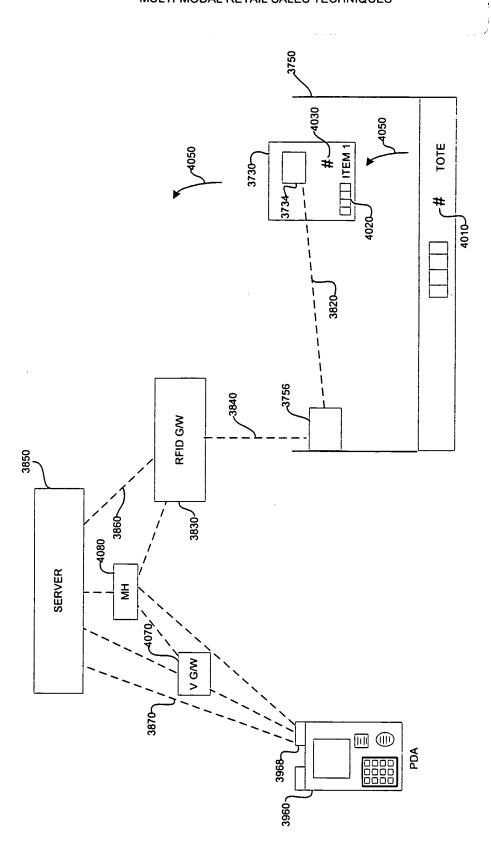
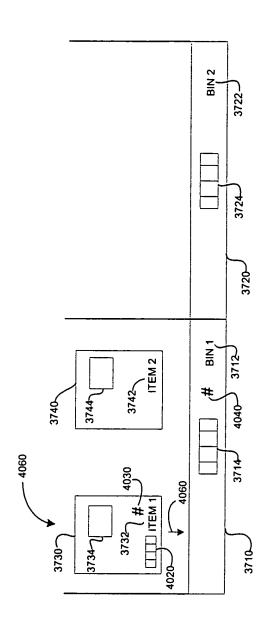


FIG. 40A



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Applicant(s): Samir Raiyani, et al.

MULTI-MODAL RETAIL SALES TECHNIQUES

<u>4100</u>

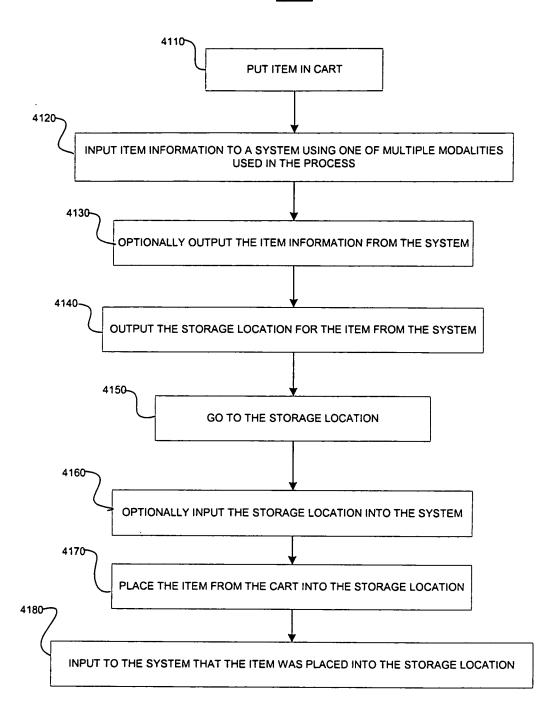


FIG. 41

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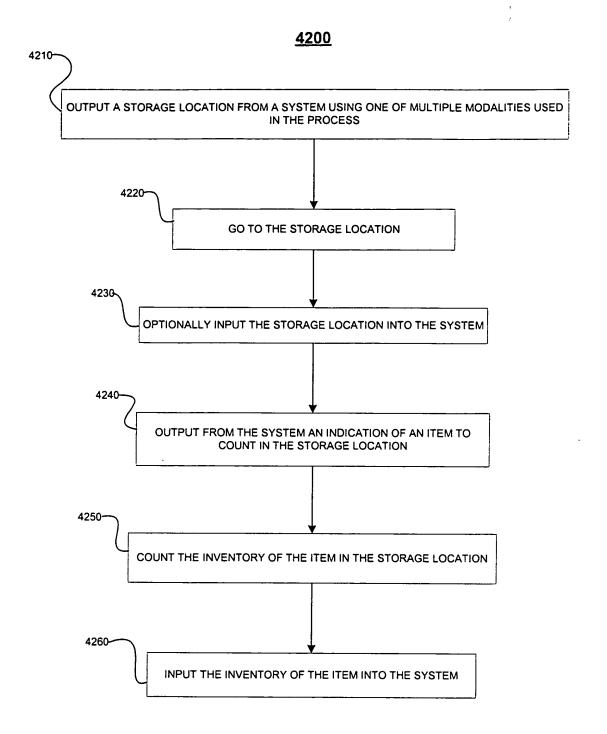
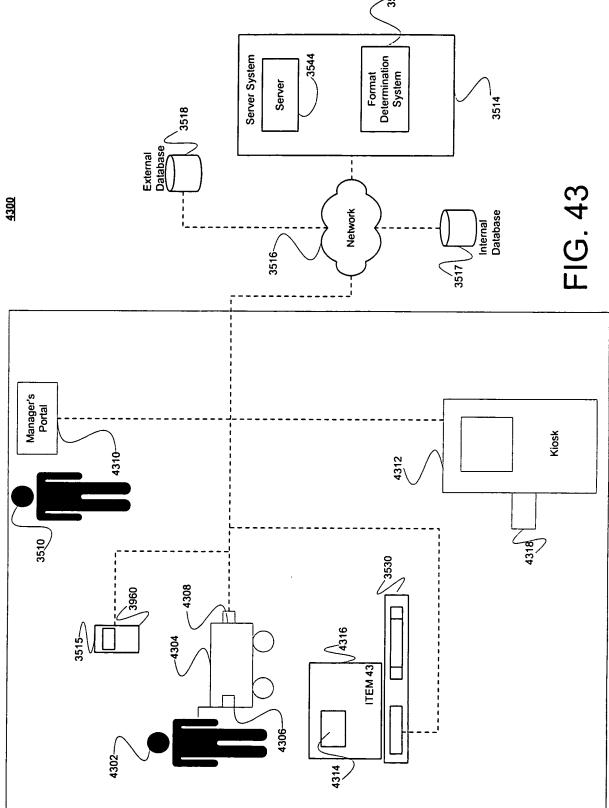


FIG. 42

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Applicant(s): Samir Raiyani, et al.

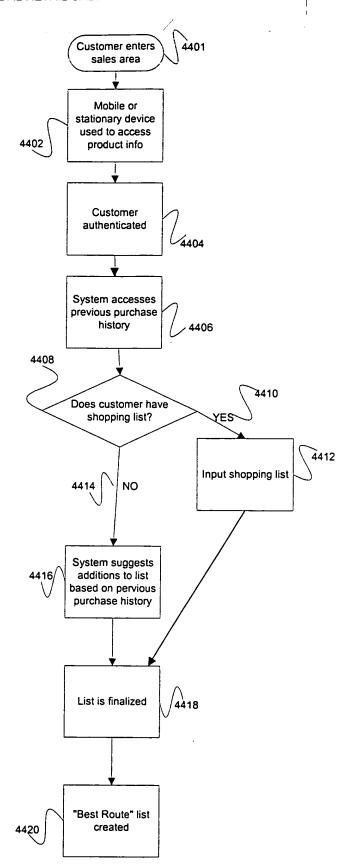


FIG. 44

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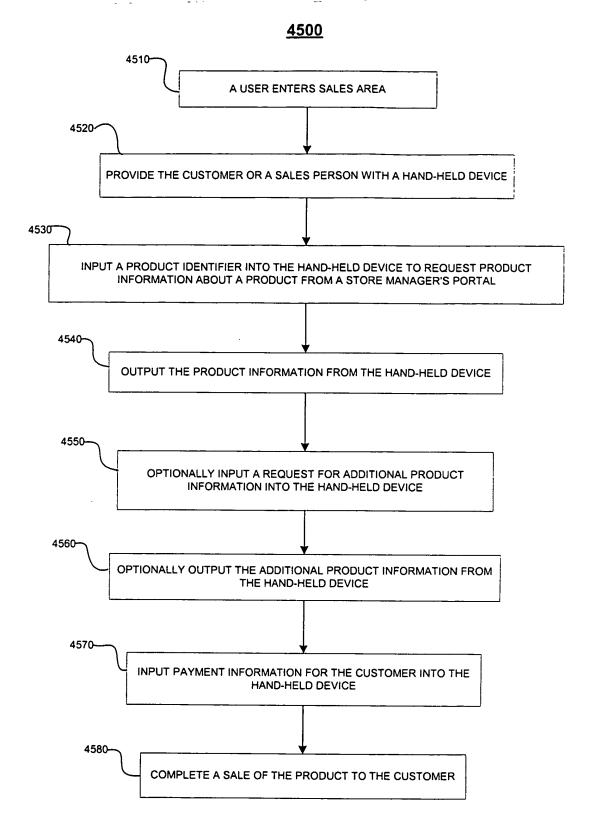


FIG. 45

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FIG. 46A

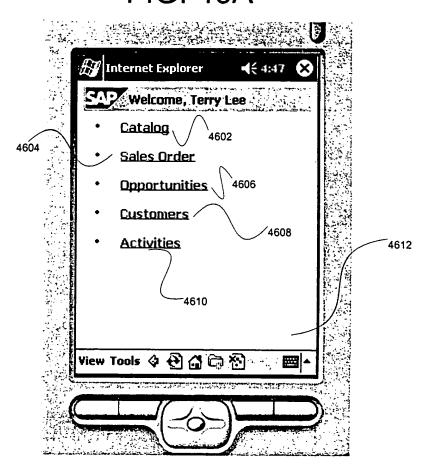
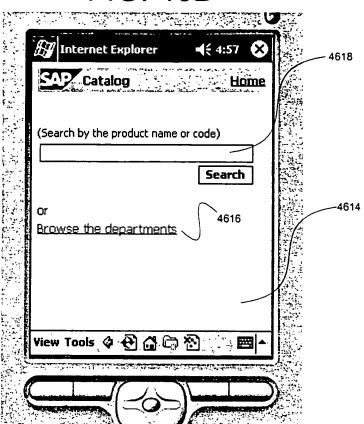
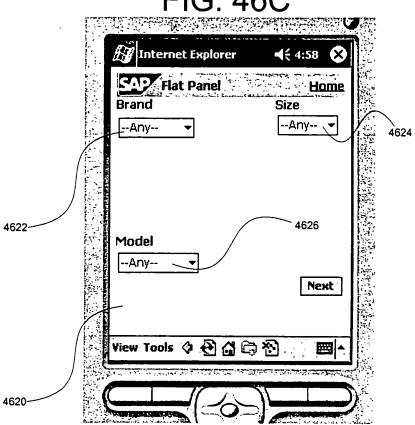


FIG. 46B



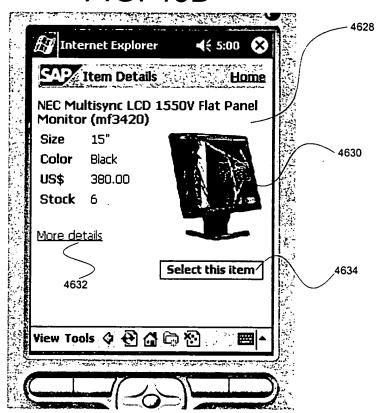
Applicant(s): Samir Raiyani, et al.

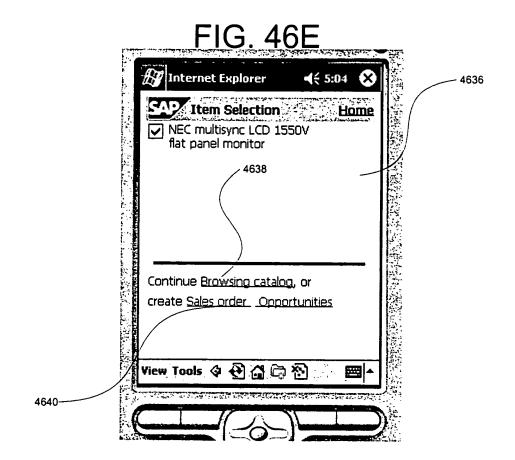
FIG. 46C



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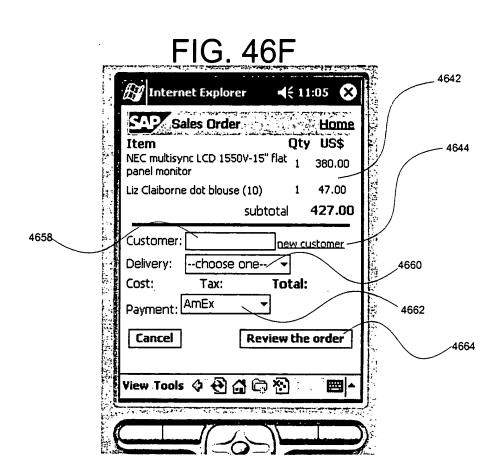
FIG. 46D





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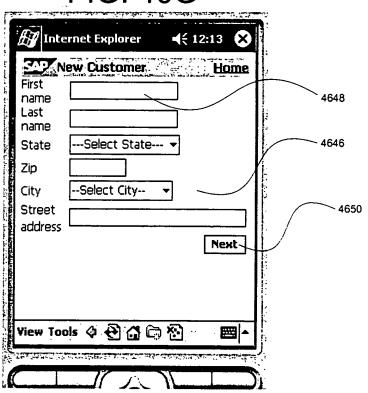
Applicant(s): Samir Raiyani, et al.



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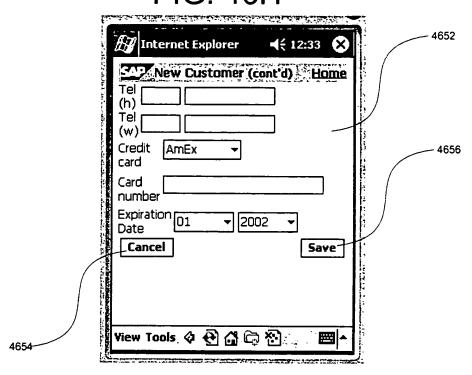
Applicant(s): Samir Raiyani, et al.

FIG. 46G



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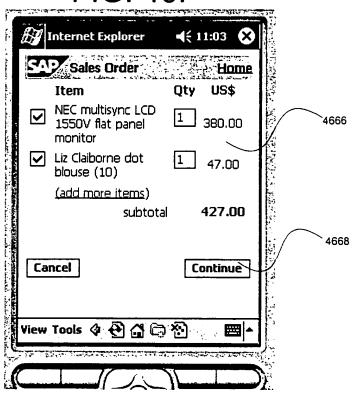
FIG. 46H



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Applicant(s): Samir Raiyani, et al.

FIG. 461



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Applicant(s): Samir Raiyani, et al.

FIG. 46J

